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Center of Excellence International Consult (CEIC)
Addis Ababa

Letter of Appreciation

On behalf of AU, I want to express my appreciation to you for the training on **Customer Service** which was held on December 01 and December 06, 2018 for half day for two groups of AU staff. It was extremely informative and very exceptional supported by roll-modeling and video presentation.

Center of Excellence International Consult (CEIC) is an excellent firm, and we appreciate your personally taking time to provide us with the timely training. The positive responses to the training are a reflection of CEIC's acceptance and credibility by AU staff.

Once again, thank you for making the training successful, and we appreciate your continued support.

Sincerely,

Maphanga

Mrs. Treasure Maphanga
Director, Trade and Industry
African Union Commission

